



Northwestel Inc.
P.O. Box 790
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November 28, 2003

Resin Systems Inc.
14604 - 115A Avenue
Edmonton, Alberta

To whom it may concern,

In regards to your visit to our installation site outside of Hay River last week, we would just like to reiterate our enthusiasm for the product supplied by RSI. So far our installers have had no problems with installing the utility poles, and we've even seen some great advantages with them. Being very light weight makes it a lot easier and cheaper to handle the poles and get them in the ground. As you saw, it took just a backhoe to lift them into place, and one or two people to secure them. This is a real difference compared to the equipment and manpower we would normally use to get wood poles installed.

It's been great working with RSI, and we look forward to dealing with you for future product requirements.

Yours truly,

A handwritten signature in black ink, appearing to read 'Rick Moses', with a horizontal line underneath.

Rick Moses
Northwestel